

Contact in case of...



Medical claim

For **claims under 500 €**: submit your request through our secure online platform.

For claims of **more than 500 €**: download and follow the instructions in our reimbursement request form.

ACS - Medical Service

153 rue de l'Université - 75007 Paris FRANCE

Telephone: + 33 (0) 1 40 47 91 04

servicemedical@acs-ami.com



Direct settlement of your hospitalisation or repatriation

Please **refer to your insurance certificate** to obtain the number of our Assistance platform.

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Civil liability, baggage or legal assistance claim

ACS – Claim Service

153 rue de l'Université - 75007 Paris FRANCE

Telephone: + 33 (0) 1 40 47 91 04

Fax: + 33 (0) 1 47 05 11 84

servicesinistres@acs-ami.com

9:30 am

5:30 pm

Monday - Friday

9:30 am

5:30 pm

Monday - Friday